



Installation Guide

InfoMaker®

11.5

DOCUMENT ID: DC37792-01-1150-02

LAST REVISED: September 2008

Copyright © 2008 by Sybase, Inc. All rights reserved.

This publication pertains to Sybase software and to any subsequent release until otherwise indicated in new editions or technical notes. Information in this document is subject to change without notice. The software described herein is furnished under a license agreement, and it may be used or copied only in accordance with the terms of that agreement.

To order additional documents, U.S. and Canadian customers should call Customer Fulfillment at (800) 685-8225, fax (617) 229-9845.

Customers in other countries with a U.S. license agreement may contact Customer Fulfillment via the above fax number. All other international customers should contact their Sybase subsidiary or local distributor. Upgrades are provided only at regularly scheduled software release dates. No part of this publication may be reproduced, transmitted, or translated in any form or by any means, electronic, mechanical, manual, optical, or otherwise, without the prior written permission of Sybase, Inc.

Sybase trademarks can be viewed at the Sybase trademarks page at <http://www.sybase.com/detail?id=1011207>. Sybase and the marks listed are trademarks of Sybase, Inc. ® indicates registration in the United States of America.

Java and all Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.

Unicode and the Unicode Logo are registered trademarks of Unicode, Inc.

All other company and product names mentioned may be trademarks of the respective companies with which they are associated.

Use, duplication, or disclosure by the government is subject to the restrictions set forth in subparagraph (c)(1)(ii) of DFARS 52.227-7013 for the DOD and as set forth in FAR 52.227-19(a)-(d) for civilian agencies.

Sybase, Inc., One Sybase Drive, Dublin, CA 94568.

Contents

About This Book	v
CHAPTER 1 Installing InfoMaker	1
About InfoMaker	1
System requirements	2
Product licensing with SySAM 2.0.....	3
Pre-installation tasks	4
Backing up your files	4
Required software for InfoMaker features	5
Starting the InfoMaker setup program.....	5
Installing SQL Anywhere	6
Installing InfoMaker	8
Completing the common setup program	12
What the setup program does	12
Silent install and uninstall	14
Before using InfoMaker	15
Migrating applications to InfoMaker 11.5.....	16
Setting up your DBMS	16
Installing Ghostscript	16
Installing PostScript drivers	17
Troubleshooting SySAM issues	18
Removing a product	19
Index	21

About This Book

Audience

This book is for anyone installing Sybase® InfoMaker®.

How to use this book

Read this book before you run the setup program to install InfoMaker. You can also install SQL Anywhere® from the setup program.

Other sources of information

Use the Sybase Getting Started CD, the SyBooks™ CD, and the Sybase Product Manuals Web site to learn more about your product:

- The Getting Started CD contains release bulletins and installation guides in PDF format, and may also contain other documents or updated information not included on the SyBooks CD. It is included with your software. To read or print documents on the Getting Started CD, you need Adobe Acrobat Reader, which you can download at no charge from the Adobe Web site using a link provided on the CD.
- The SyBooks CD contains product manuals and is included with your software. The Eclipse-based SyBooks browser allows you to access the manuals in an easy-to-use, HTML-based format.

Some documentation may be provided in PDF format, which you can access through the PDF directory on the SyBooks CD. To read or print the PDF files, you need Adobe Acrobat Reader.

Refer to the *SyBooks Installation Guide* on the Getting Started CD, or the *README.txt* file on the SyBooks CD for instructions on installing and starting SyBooks.

- The Sybase Product Manuals Web site is an online version of the SyBooks CD that you can access using a standard Web browser. In addition to product manuals, you will find links to EBFs/Maintenance, Technical Documents, Case Management, Solved Cases, newsgroups, and the Sybase Developer Network.

To access the Sybase Product Manuals Web site, go to Product Manuals at <http://www.sybase.com/support/manuals/>.

Sybase certifications on the Web

Technical documentation at the Sybase Web site is updated frequently.

❖ Finding the latest information on product certifications

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Click Certification Report.
- 3 In the Certification Report filter select a product, platform, and timeframe and then click Go.
- 4 Click a Certification Report title to display the report.

❖ Finding the latest information on component certifications

- 1 Point your Web browser to Availability and Certification Reports at <http://certification.sybase.com/>.
- 2 Either select the product family and product under Search by Base Product; or select the platform and product under Search by Platform.
- 3 Select Search to display the availability and certification report for the selection.

❖ Creating a personalized view of the Sybase Web site (including support pages)

Set up a MySybase profile. MySybase is a free service that allows you to create a personalized view of Sybase Web pages.

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Click MySybase and create a MySybase profile.

Sybase EBFs and software maintenance

❖ Finding the latest information on EBFs and software maintenance

- 1 Point your Web browser to the Sybase Support Page at <http://www.sybase.com/support>.
- 2 Select EBFs/Maintenance. If prompted, enter your MySybase user name and password.
- 3 Select a product.

- 4 Specify a time frame and click Go. A list of EBF/Maintenance releases is displayed.

Padlock icons indicate that you do not have download authorization for certain EBF/Maintenance releases because you are not registered as a Technical Support Contact. If you have not registered, but have valid information provided by your Sybase representative or through your support contract, click Edit Roles to add the “Technical Support Contact” role to your MySybase profile.

- 5 Click the Info icon to display the EBF/Maintenance report, or click the product description to download the software.

Accessibility features

This document is available in an HTML version that is specialized for accessibility. You can navigate the HTML with an adaptive technology such as a screen reader, or view it with a screen enlarger.

InfoMaker 11.0 and the HTML documentation have been tested for compliance with U.S. government Section 508 Accessibility requirements. Documents that comply with Section 508 generally also meet non-U.S. accessibility guidelines, such as the World Wide Web Consortium (W3C) guidelines for Web sites.

Note You might need to configure your accessibility tool for optimal use. Some screen readers pronounce text based on its case; for example, they pronounce ALL UPPERCASE TEXT as initials, and MixedCase Text as words. You might find it helpful to configure your tool to announce syntax conventions. Consult the documentation for your tool.

For information about how Sybase supports accessibility, see Sybase Accessibility at <http://www.sybase.com/accessibility>. The Sybase Accessibility site includes links to information on Section 508 and W3C standards.

If you need help

Each Sybase installation that has purchased a support contract has one or more designated people who are authorized to contact Sybase Technical Support. If you cannot resolve a problem using the manuals or online help, please have the designated person contact Sybase Technical Support or the Sybase subsidiary in your area.

Installing InfoMaker

About this chapter

This chapter explains how to install InfoMaker on Windows XP, Windows Server 2003, Windows Vista, and Windows Server 2008.

Contents

Topic	Page
About InfoMaker	1
System requirements	2
Product licensing with SySAM 2.0	3
Pre-installation tasks	4
Starting the InfoMaker setup program	5
Installing SQL Anywhere	6
Installing InfoMaker	8
Completing the common setup program	12
Silent install and uninstall	14
Before using InfoMaker	15
Troubleshooting SySAM issues	18
Removing a product	19

About InfoMaker

InfoMaker components

InfoMaker 11.5 includes the CDs listed in Table 1-1.

Table 1-1: InfoMaker 11.5 CD contents

CD	Contents
Getting Started	<i>Customer Service Reference Guide</i> , <i>SyBooks Installation Guide</i> , the InfoMaker release bulletin, order card for printed documentation, and this <i>Installation Guide</i> .
InfoMaker	Common setup program for InfoMaker 11.5 and SQL Anywhere 11.0.
InfoMaker SyBooks	Documentation for InfoMaker in HTML-based and PDF formats. For more information, see “Other sources of information” on page v.

SQL Anywhere

When you install InfoMaker, you can also install Sybase SQL Anywhere, a fully-featured relational database and data management tool.

System requirements

This section provides system requirements for InfoMaker and SQL Anywhere. Both tools require a CD-ROM drive. The disk space requirements provided are approximate. The actual disk space you need for each tool might vary depending on hard disk size, partitioning, and the features you choose to install. Additional temporary space is required on your hard disk during installation for uncompressing install files.

InfoMaker system requirements

Table 1-2 shows system requirements for InfoMaker.

Table 1-2: System requirements for InfoMaker

System component	Development environment
Operating system	Windows XP Professional with SP 3, Windows XP Tablet PC Edition with SP 3, or Windows Server 2003 with SP 2, Windows Vista 32/64 bit Business with SP 1, or Windows Server 2008 for runtime
CPU	Pentium 4 or higher
Minimum memory	256MB
Disk space	302MB for all components

SQL Anywhere system requirements

Table 1-3 shows system requirements for SQL Anywhere.

Table 1-3: System requirements for SQL Anywhere

System component	Development environment
Operating system	Windows 2000, Windows XP, Windows XP Tablet PC Edition, Windows Server 2003, Windows Vista, and Windows Server 2008 (x86, x64, IA64)
CPU	400 MHz or higher Pentium-compatible
Minimum memory	48MB in addition to memory required by the operating system
Disk space	300MB for all components

Product licensing with SySAM 2.0

InfoMaker uses the Sybase Software Asset Management System (SySAM) for product licensing. If you have purchased InfoMaker, you have either a standalone local license or a served license.

For more information about licensing, see the SySAM Documentation at <http://www.sybase.com/sysam>.

For troubleshooting help, see “Troubleshooting SySAM issues” on page 18.

Installing a standalone local license

Typically, you must have a license file to install InfoMaker on your computer. You can download a license file from the Sybase Product Download Center (SPDC) at <https://sybase.subscribenet.com>. If you are evaluating InfoMaker, refer to the information provided with your CD or download.

If you purchase InfoMaker from Sybase, you receive an email with a URL, your login, and your password for the SPDC. If you purchase InfoMaker from a Sybase reseller, you receive a certificate with a Web key registration number and a download URL.

You must provide the host ID and computer name of the computer where you want to install a local license when you contact the SPDC. If you have not obtained your license information before you run the setup program, you can find them on the License Key page in the setup program.

Installing a served license

If you are installing a served license, your organization needs a license server. The license server controls license availability and allows you to use licenses as needed. Using a served license makes license maintenance much easier for organizations with multiple workstations, since a single license for all workstations can be centrally managed.

To install a served license, you must know the server name. You may also need the TCP port number if the administrator who installed the license server defined a TCP port number that is different from the default. In this case, you must specify this user-defined TCP port number.

Setting up a license server

If you are responsible for setting up a license server, you can install a license server using the *Standalone SySAM Installer.zip* file in the *Support* directory on the CD. For more information, see the chapter on license server administration in the Sybase Software Asset Management Users Guide at http://infocenter.sybase.com/help/index.jsp?topic=/com.sybase.dc00530_0200/html/sysamug/title.htm.

Pre-installation tasks

Before you install InfoMaker, you need to perform the following tasks:

- Read the release bulletin for the latest information on the products you are installing. Pay close attention to the “Special Installation Instructions” section.

The release bulletin is available in the product package on the Getting Started CD.

Release bulletins are also available at the Product Manuals Web site at <http://www.sybase.com/support/manuals/>. The release bulletin at this site sometimes contains more recent information than the bulletin on the Getting Started CD.

A *readme.txt* file for SQL Anywhere is available in the *SQLAnywhere11* directory on the CD.

- Make sure the drive where you install InfoMaker is not compressed. If compression is enabled on the installation drive, the setup program fails.
- Make sure you have a TEMP environment variable that points to an existing directory location with at least 300MB free space. The setup programs write files to this directory during the installation and free the space after the installation is complete.
- Close any open InfoMaker applications.
- Back up your files. See “Backing up your files” next.
- Read “Required software for InfoMaker features” on page 5 to determine whether you need to install any software before installing InfoMaker 11.5.

Backing up your files

Back up any files created with earlier versions of Sybase tools. Make sure that any PBLs you plan to migrate have been built without error in your current version of InfoMaker before you back them up.

Besides backing up your PBLs, you need to back up any files that contain information you do not want to lose, such as database files, INI files, preference information, and modified database definition files.

For additional information about backing up and migrating existing applications, see “Before using InfoMaker” on page 15.

Required software for InfoMaker features

Table 1-4 lists the software required for some InfoMaker features. Most of this software is *not* installed automatically when the feature is installed.

Table 1-4: Required software for InfoMaker features

Feature	Required software	Notes
Tutorial Demo database Code examples	SQL Anywhere 11.0 or later	<p>Note This software must be installed on your computer before you install these features.</p> <hr/> <p>SQL Anywhere 11.0 is available on the CD.</p> <p>If the InfoMaker setup program cannot detect SQL Anywhere 11.0 or later on your computer, you receive a warning.</p> <p>If you choose to continue, the setup program does not install the tutorial or create registry entries for the demo database. If you want to use these features later, you must reinstall InfoMaker.</p>
Saving reports as PDF using XSL Formatting Objects (FO) and Java printing	Sun JDK 1.3 or later <i>and</i> Apache FO processor	<p>The Sun JDK 1.5 is installed in the <i>Sybase\Shared\PowerBuilder\jdk1.5.0_12</i> directory when you install InfoMaker.</p> <p>The Apache FO processor is installed in the <i>Sybase\Shared\PowerBuilder\jop-0.20.4</i> directory when you install InfoMaker.</p>
Saving reports as PDF using the Ghostscript distiller and PostScript printing	Ghostscript <i>and</i> PostScript printer driver	<p>See “Installing Ghostscript” on page 16 for information about obtaining and installing Ghostscript files.</p> <p>See “Installing PostScript drivers” on page 17 for information about installing PostScript drivers.</p>

Starting the InfoMaker setup program

To install InfoMaker, insert the InfoMaker CD into your CD-ROM drive. The setup program starts automatically.

Installing from a downloaded image

If you have downloaded an installable image from the Sybase Web site, run the *autorun.exe* file. If you run *setup.exe*, the procedure described in “Installing InfoMaker” on page 8 starts and you will not be able to install SQL Anywhere.

❖ **To start the setup program:**

- 1 Exit any programs that are running.
- 2 Insert the InfoMaker 11.5 CD into your CD-ROM drive.

On the start page of the setup wizard, you can choose to install InfoMaker 11.5 and SQL Anywhere 11.0.

- 3 Select SQL Anywhere 11.0 first if it is not already installed.

For how to install SQL Anywhere, see “Installing SQL Anywhere” on page 6.

SQL Anywhere required

If you select InfoMaker and the setup program detects that SQL Anywhere is not installed on your system, it displays a warning message that allows you to exit the InfoMaker setup program and return to the start page and select SQL Anywhere. If you choose not to install SQL Anywhere, the features that depend on it, listed in Table 1-4 on page 5, are not installed.

- 4 Select InfoMaker 11.5.

Selecting InfoMaker 11.5 starts a wizard that collects basic information before installing InfoMaker. You will need to provide license information. For how to install InfoMaker, see “Installing InfoMaker” on page 8.

Installing SQL Anywhere

Sybase SQL Anywhere is a fully-featured relational database and data management tool. The SQL Anywhere installation is restricted to development use only. Deployed systems require a separate SQL Anywhere license or the SQL Anywhere Runtime Edition (see “SQL Anywhere Runtime Edition” next).

The SQL Anywhere installation includes MobiLink, a session-based synchronization system that allows two-way synchronization between a main database and many remote databases, and the Sybase Central database management tool.

**SQL Anywhere
Runtime Edition**

InfoMaker also includes the SQL Anywhere for Windows royalty-free runtime edition (the “SQL Anywhere Runtime Edition”). The SQL Anywhere Runtime Edition is a restricted-functionality version of the standalone version of SQL Anywhere. For example, the SQL Anywhere Runtime Edition does not support stored procedures and triggers, transaction logs, and synchronization.

The SQL Anywhere setup program included on the InfoMaker installation DVD installs the SQL Anywhere Runtime Edition by default. For more information, including the list of Redistributable Components of the SQL Anywhere Runtime Edition, see the *RuntimeEdition.html* file in the main SQL Anywhere 11 directory.

The SQL Anywhere setup program installs the SQL Anywhere developer edition in default drives and directories unless you specify otherwise. If a directory you specify does not exist, setup creates it.

❖ To install SQL Anywhere:

- 1 In the Choose Setup Language dialog box, select the language you want to use in the Installation wizard and click OK.
- 2 Select Install SQL Anywhere 11 to start the wizard.
- 3 On the Welcome page, click Next.
- 4 On the License Agreement page, select your location from the drop-down list, read the license agreement, select the “I accept the terms of this agreement” radio button, and click Next to continue.
- 5 On the Setup Type page, select Complete if you want to install all components, or select Custom and click Next.
- 6 If you selected Custom in the previous step, click the down arrow next to any feature you do not want to install, select “This feature will not be available” from the cascading menu, and click Next.
- 7 On the Ready to Install the Program page, select Install to begin the installation.
- 8 On the Setup Complete page, select the check box if you want to view the ReadMe file or the iAnywhere Online Resources page, and click Finish to return to the start page of the SQL Anywhere 11.0 setup program.

Installing SQL Anywhere documentation

If you want to install documentation for SQL Anywhere, select Install SQL Anywhere Documentation. On the Welcome page, click Next. On the Setup page select Complete if you want to install the documentation in both HTML and PDF formats, or select Custom if you to install documentation in only one of these formats.

If you selected custom, select the down arrow next to the format you do not want to install, then select “This feature will not be available” and click Next. Click Install to install the documentation, then click Finish to return to the start page of the SQL Anywhere 11.

- 9 Select Exit to return to the InfoMaker installation program, then continue with the procedure described in “Starting the InfoMaker setup program” on page 5.

Installing InfoMaker

InfoMaker
components

Table 1-5 lists all the components that are installed with InfoMaker.

Table 1-5: InfoMaker components

Component	Description
InfoMaker base components	Installs InfoMaker as a reporting and query tool.
InfoMaker painters	Includes three additional painters so that you can work with data more fully: <ul style="list-style-type: none">• <i>Database painter</i> for creating and modifying tables• <i>Form painter</i> for creating and modifying data in a database• <i>Data Pipeline painter</i> for copying data from one database to another
Native database interfaces	Interfaces that enable you to interact with server databases natively. Expand the tree view to select which interfaces to install.
OLE database driver	Interface to connect to databases using an OLE DB data provider.
JDBC driver	Interface to connect to databases using JDBC.

Component	Description
Internet tools	The DataWindow Web Control for ActiveX is a fully interactive DataWindow control. It requires a browser that supports ActiveX.
InfoMaker tutorial	Source files for the tutorial in the Getting Started book. If you want to do the InfoMaker tutorial or use the sample library, you must install SQL Anywhere 11.0 or later if it is not already installed on your computer. When you install InfoMaker, the setup program creates an ODBC data source for the demo database. If SQL Anywhere is not installed on your system when you install InfoMaker, setup does not install the demo database, sample library, or tutorial files.
Demo database	A SQL Anywhere database used in the tutorial, the sample library, and examples in the documentation.
Online Help files	The <i>imhlp115.hlp</i> file and the <i>imman.115.chm</i> compiled HTML Help file.

Installation procedure

The InfoMaker setup program installs InfoMaker in default drives and directories unless you specify otherwise. If a directory you specify does not exist, setup creates it.

❖ To install InfoMaker:

- 1 On the start page of the InfoMaker 11.5 setup program, select InfoMaker 11.5.
- 2 On the Welcome page, click Next.

If you have not installed prerequisites for any feature, the next page in the wizard informs you what needs to be installed. You can click Cancel to exit the wizard or Next to continue without installing the prerequisites. For more information, see Table 1-4 on page 5.

Back and Next

Use the Back and Next buttons to step backward and forward through the wizard to modify specifications as necessary.

- 3 On the License Type page, select the type of license you want to use.

If you select Evaluation You can use InfoMaker without purchasing a license for a 30 day testing period. The Evaluation license allows you to install InfoMaker for evaluation purposes only.

If you select Standalone Seat - Local License When you click Next, the License Key page displays. Click the Load button, navigate to the location of your license file, select it and click Open, then click Next. Wait for a few seconds while the setup program validates the license.

If you select Standalone Seat - Served When you click Next, the Server Information page displays. Enter the name of the license server provided by your system administrator. You may also need the TCP port number if the administrator who installed the license server defined a non-default TCP port number. Click Next and wait for a few seconds while the setup program validates the license.

Proceeding without a valid license

You can select the local license or served license option without loading a license file or entering a server location. If you do this and click Next, the setup program displays an error message box. After you close the error message, additional dialog boxes ask if you want to proceed and prompt you to certify that you will obtain a valid license key within 30 days. Clicking Yes in these dialog boxes allows you to proceed with product installation, but the installed products cease to function after 30 days unless you install a valid license file or license server before the trial period expires.

For more information, see “Product licensing with SySAM 2.0” on page 3.

- 4 On the License Agreement page, select your location from the drop-down list, read the license agreement, select the I AGREE radio button, and click Next to continue.
- 5 On the Customer Information page, enter your name and your company’s name.
- 6 On the Choose Destination Location page, click Next to accept the destination path shown, or click Browse and select a different path, click OK, and click Next.
- 7 On the Choose Destination Location For Shared Files page, click Next to accept the destination path shown, or click Browse and select a different path, click OK, and click Next.
- 8 On the Select Components page, select InfoMaker and click Next to continue.

Cancel

To interrupt the installation process, use the Cancel button in the wizard. When you click Cancel, you can choose to exit or resume the installation. If you choose to exit, you can exit the current setup program and continue with your other selections, or exit setup completely.

- 9 On the Choose Destination Location page, click Next to accept the destination folder path shown, or click Browse and select a different path, click OK, then click Next.
- 10 On the Choose Destination Location For Shared Files page, click Next to accept the destination folder path shown, or browse to select the *Sybase\Shared* directory.
- 11 On the Select Components page, accept the default selection and click Next.
- 12 On the Select Program Folder page, select the program folder to which program icons will be added or specify a new one, and click Next.
- 13 On the Start Copying Files page, review your settings, then click Next to begin installing files or Back to change your selections.
- 14 On the InstallShield Wizard Complete page, select the check box if you want to read the Readme file, and click Finish to return to the common setup program.

You must close the Readme file to continue.

- 15 On the next InstallShield Wizard Complete page, click Finish to complete the installation.

If you do not clear the check boxes on this page, setup displays the install readme file and launches a browser so that you can complete online registration.

Completing the common setup program

After the products you selected have been installed, return to the setup program's start page and exit the InfoMaker setup program.

❖ **To complete the InfoMaker setup program**

- On the setup program's start page, choose to view the readme, open the Product Manuals Web site or Sybase Web site, and click Exit to close the setup program.

Network install

The installation procedure presented above assumes you are installing from the InfoMaker CD. If you are a system administrator and your site has multiple licenses, you might want to allow users to install InfoMaker from a network drive rather than from the CD. To do this, copy the files from the CD into a directory on a network drive. Users can then install InfoMaker by running the setup program from the network. Users must have administrative privileges on their computers in order to run the setup program.

What the setup program does

The setup program does the following:

- Installs Sybase files in a *Sybase* directory
- Installs writable Sybase files to directories in FDCC-compliant paths
- Installs system files in the Windows operating system path
- Creates a program group and icons for each product installed
- Creates uninstall files to identify what needs to be removed if you uninstall a product
- Makes changes to the Windows registry
- Creates or updates INI files including *IM.INI*

Files shared by all users

Writable files that are shared by all users are installed in the *C:\Documents and Settings\All Users\Documents\Sybase\InfoMaker 11.5* directory on Windows XP and Windows 2003, and on Windows Vista and Windows 2008, in *C:\Users\Public\Documents\Sybase\InfoMaker 11.5*. This includes the:

- InfoMaker Windows Help and compiled HTML Help files

Files reserved for Individual users

Other writable files are installed in the default Program Files\Sybase subdirectories, but are copied to different locations the first time a user starts InfoMaker. In this way, each InfoMaker user gets a private copy of these files.

The following table lists the files that are copied and updated in the directories of all users who run an instance of InfoMaker. The path variable in the table header (*UserName*) stands for the user name of an InfoMaker user. For Windows XP and 2003, this is under the *C:\Documents and Settings* directory. For Windows Vista and 2008, this is under the *C:\Users* directory.

In C:\...\User\ subdirectory	Files copied or updated
On Windows XP and 2003: <i>Local Settings\Application Data\Sybase\InfoMaker 11.5</i>	<ul style="list-style-type: none"> Initialization files (<i>IM.INI</i>, <i>PBLAB115.INI</i>, <i>PBODB115.INI</i>) License files (<i>IM115.LIC</i>, <i>im115_sysam.properties</i>)
On Windows Vista and 2008: <i>AppData\Local\Sybase\InfoMaker 11.5</i>	
On Windows XP and 2003: <i>My Documents\Sybase\InfoMaker 11.5\Tutorial</i>	<ul style="list-style-type: none"> Files for the InfoMaker Getting Started tutorial
On Windows Vista and 2008: <i>Documents\Sybase\InfoMaker 11.5\Tutorial</i>	

The locations of writable InfoMaker files reserved for individual use are set in *HKEY_CURRENT_USER* registry entries for each InfoMaker user. For example, the location of the *IM.INI* file that is copied to each user's local application data directory is registered under the registry key *HKEY_CURRENT_USER\Sybase\InfoMaker\11.5\InitPath*.

Registry changes

The setup program makes the following changes to the Windows registry:

- Creates or updates registry subkeys, including *ODBC.INI* and *ODBCINST.INI*
- Creates or updates the Sybase key in *HKEY_CURRENT_USER\Software* and *HKEY_LOCAL_MACHINE\Software*
- Updates system and user paths in *HKEY_CURRENT_USER\Environment*
- Adds the appropriate paths to the registry path *HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\App Paths*
- Adds the paths to compiled HTML Help files to the registry path *HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\HTMLHelp*

Silent install and uninstall

You can install and uninstall InfoMaker 11.5 without displaying messages or windows during the setup or removal process. However, you must accept the Sybase license agreement before you can run the silent install file. You can indicate your acceptance by typing the following line in a DOS command box before you type in the silent install batch file command:

```
SET AgreeToSybaseLicense=true
```

If the DOS prompt does not display the main InfoMaker installation directory, you must change to that directory. From the same DOS command box, you can then run the silent install using the following syntax:

```
silentinstall.bat ["lic=licPathNameOrServerName" "dir=directoryName"  
"shr=sharedDirectoryName" "log=logFileName"]
```

Modifying the batch file directly

You can indicate your acceptance of the Sybase license agreement by directly editing the *silentinstall.bat* file. You do this by changing the line in the batch file that reads `set AgreeToSybaseLicense=false`. You must change this line to read `set AgreeToSybaseLicense=true`. After you make this change, you can double-click the *silentinstall.bat* file to run the install with default selections rather than running it from a command line.

You can use the DOS command line to provide help for silent install parameters. The help is available by typing `Help` or a question mark after entering `silentinstall.bat` on the command line.

All of the parameters for the silent install are optional. If you do not provide a value for the "lic" parameter, the installer searches the files in the installer directory in ascending alphabetic order for a valid license file. It uses the first valid license file it finds to install InfoMaker. If you do not provide the "lic" parameter and there is no license file in the installer search path, an evaluation version of InfoMaker is installed.

The parameters can be listed in any order and are not case sensitive. Parameter values are also not case sensitive.

Silent install parameter	Description
<i>licPathNameOrServerName</i>	The full path to a valid license file with an LIC extension, or the name of a server hosting a served license. If a license server requires a port number, you can include the port number after the server name separated by a colon. For example: <i>silentinstall.bat "lic=myServer:1688"</i>
<i>directoryName</i>	Indicates the main installation directory. If you omit this parameter, the main product components install to the <i>sysDriver\Program Files\Sybase\InfoMaker 11.5</i> directory, where <i>sysDriver</i> is the main computer drive.
<i>sharedDirectoryName</i>	Indicates the shared directory for InfoMaker. If you omit this parameter, this directory installs to <i>sysDriver\Program Files\Sybase\Shared</i> .
<i>logFileName</i>	Names the log file for the installation. If you omit this parameter, the log file is written to the system <i>Temp</i> directory with the file name <i>silentinstall.log</i> .

The following example uses all four parameters for the silent install command:

```
silentinstall.bat "lic=D:\im115\im115.lic"
"dir=D:\im115" "shr=D:\shared" "log=D:\install.log"
```

When installing InfoMaker, the silent install includes a warning in the log file if the setup computer does not have a working copy of SQL Anywhere 11.0. If SQL Anywhere 11.0 is not found, the demonstration databases and code examples are not installed for PowerBuilder or for InfoMaker.

You run the standard silent uninstall by double-clicking the *silentuninstall.bat* file or running it from a command line.

Before using InfoMaker

Before you use InfoMaker, you might need to perform some additional configuration or migration tasks:

- Migrating applications to InfoMaker 11.5
- Setting up your DBMS
- Installing Ghostscript

- Installing PostScript drivers

Migrating applications to InfoMaker 11.5

If you have applications and PBLs that you created in an earlier version of InfoMaker, you can migrate them to version 11.5. Before you do, make sure your PBLs can be successfully rebuilt under the earlier version, and make backup copies. For details about migrating PBLs, see the chapter on working with libraries in the *Users Guide*.

Setting up your DBMS

Your DBMS might require additional setup procedures for use with InfoMaker. For details, see *Connecting to Your Database*.

Installing Ghostscript

If you want to use the distill method for saving DataWindows as PDF, you must install Ghostscript.

❖ To install Ghostscript:

- 1 Into a temporary directory on your computer, download the self-extracting executable file for the version of Ghostscript you want from one of the sites listed on the Ghostscript Web site at <http://www.ghostscript.com/awki>.

See the InfoMaker release bulletin for the version of Ghostscript that was used for testing.

- 2 Run the executable file to install Ghostscript on your system.

The default installation directory is *C:\Program Files\gs*.

After installing Ghostscript, you should read the *readme.htm* file in the *doc* subdirectory in the Ghostscript installation directory to find out more about using Ghostscript and distributing it with your application.

Installing PostScript drivers

If you want to use the distill method for saving DataWindows as PDF, you must have a PostScript printer or printer driver installed on your system. If you do not, use the Windows Add Printer wizard to add a PostScript printer. If you have never installed a PostScript printer, the Microsoft *pscript5.dll* file, which is required to add a PostScript printer, may not be available on your computer. You may be prompted to insert a Windows operating system installation CD.

❖ **To add a PostScript printer to your printer settings:**

- 1 Select Settings>Printers from the Windows Start menu.
- 2 Double-click Add Printer.
- 3 Specify a local printer.
- 4 Specify FILE: as the port.
- 5 Select a manufacturer (such as HP) and a printer with the designation PS (such as HP LaserJet Series 4050 PS).

Note

Some printers do not handle images correctly. For example, the HP Color LaserJet PS dos not display images in the PDF output and the HP LaserJet 4/4M Plus PS 600 displays color images using greyscale.

- 6 Accept the default name or enter a shorter name for the printer.
- 7 Complete the wizard.

❖ **To use the print driver:**

- 1 Select the Distill Custom PostScript check box on the Data Export property page for PDF export.
- 2 Specify the printer name (from step 6 in the previous procedure) as the Printer Name on the Print Specifications page.

Troubleshooting SySAM issues

If you experience issues with your SySAM license, read this section to find information that might help you troubleshoot licensing issues, or help you collect information that Technical Support can use to diagnose licensing issues. You can find more information about SySAM licensing on the SySAM Web site at <http://www.sybase.com/sysam> and in the SySAM Documentation at <http://infocenter.sybase.com/help/index.jsp?topic=/com.sybase.help.sysam/title.htm>.

Logging SySAM information

You can enable logging by adding an entry to the *IM.INI* file with the following format, where N is 0, 1, or 2:

```
[pb]
LogSySAM = N
```

The default value for LogSySAM is 0, which means no logging. Set the value to 1 for basic logging information or 2 for more detailed logging information. The log file is saved in the same directory as *IM.INI* and is named *IM115_sysam.log*. The file contains status information from the development environment, the details of the current license, and, if you set the SySAMTrace value in *IM.INI*, information from the SySAM API. Technical Support might ask you to set these values if you experience license problems.

IM.INI directory

Although *IM.INI* is installed by the setup program to the main installation directory, InfoMaker does not use or modify the *IM.INI* file in this directory. Instead, InfoMaker creates a personal copy of the *IM.INI* file the first time you or another user starts InfoMaker, and this is the initialization file that InfoMaker uses.

On Windows XP and Windows 2003, the directory containing the personal copy of the *IM.INI* file is *C:\Documents and Settings\userName\Local Settings\Application Data\Sybase\InfoMaker 11.5*, where *userName* is the name of the current InfoMaker user. A personal SySAM log file is saved to this directory, and local license files are kept in this directory for each InfoMaker user. The name of this directory on Windows Vista and Windows 2008 is *C:\Users\userName\AppData\Local\Sybase\InfoMaker 11.5*.

Additional SySAM files

The *im115_sysam.properties* and *PB115.lic* (or *IM115.lic*) files are installed in the same directory as *IM.INI*. These files contain information that might be useful to Technical Support. Do not edit these files unless directed to do so by Technical Support.

Served license issue If you enter an unqualified server name, such as “myserver” as the license server name, it might not be found. Try a fully-resolved name, such as “myserver.mydomain.com.”

Removing a product

If you want to remove products from your computer, you should use the Windows control panel’s Add or Remove Programs dialog box for each product you want to remove. This uses the InfoMaker setup maintenance program to remove:

- Shared and standard program files
- Folder items
- Program folders
- Program directories
- Program registry entries

The setup maintenance program removes file and icon groups, as well as system and user path settings in the registry and INI files. These changes are not made if you simply delete directories.

Removing shared DLLs

The setup program increments the usage count in the registry for each shared Sybase DLL and each shared system DLL. The setup maintenance program decrements that count. The setup maintenance program does not try to delete a shared DLL until the usage count reaches zero.

Stopping the setup maintenance program

Unlike the setup program, the setup maintenance program has no Back or Cancel button. Once you click Yes in the procedure below, the program cannot be stopped.

❖ **To use the setup maintenance program to remove a product:**

- 1 Make a backup copy of any files you might want to reuse (such as DB, INI, and PBL files) if you plan to reinstall.
- 2 Open the Control Panel from the Start menu and double-click the Add/Remove Programs icon.
- 3 On the Install/Uninstall tab page, select the product to remove, click Add/Remove, and click Yes when prompted to confirm that you want to remove the tool.

- 4 If you are prompted to remove a shared file, click the appropriate response.

If the usage count for a system file in the registry indicates that the file is no longer being used, the setup maintenance program asks if you want to delete the file. Some applications do not increment the usage count; therefore, *do not delete a file unless you are sure it is not being used by another application.*

Index

A

Apache FO processor, required for XSL-FO save as PDF method 5
ASA. *See* SQL Anywhere
autorun.exe 5

B

backup requirements 4
before you install 4

C

CDs in package 1
components of InfoMaker 1
configuration, DBMS 16

D

Database painter in InfoMaker, installing 8
disk space requirements 2, 4
downloaded image, installing from 5

E

environment variables, TEMP 4

F

FDCC. *See* Federal Desktop Core Configuration
features, required software for 5
Federal Desktop Core Configuration, compliance 12
Form painter, installing 8

G

Getting Started CD 1
Ghostscript
installing 16
required for distill save as PDF method 5

H

hardware requirements 2

I

IM.INI file 13, 18
image, installing from 5
InfoMaker
before using 16
components 1
initialization file 18
installing 8
pre-installation tasks 4
removing 19
setup program 5
system requirements 2
installation
InfoMaker 8
silent 14
starting 5

J

JDK, required for XSL-FO save as PDF method 5

L

- license
 - obtaining 3
 - providing information 9
 - served 3
 - troubleshooting 18

M

- memory requirements 2
- migration 16
- MobiLink synchronization 6

O

- ODBCINST.INI* Registry subkey 13
- ODBC.INI* Registry subkey 13
- operating systems supported 2

P

- PDF, saving reports as, requirements 5
- PostScript drivers
 - installing 17
 - required for distill save as PDF method 5
- product licensing
 - SySAM 3
 - troubleshooting 18

R

- registry subkeys
 - ODBC.INI* 13
 - ODBCINST.INI* 13
- release bulletins 4
- removing InfoMaker 19
- requirements
 - software 5
 - system 2
- Runtime Edition, SQL Anywhere 7

S

- samples and tutorials, requirements 5
- software CDs 1
- software requirements 5
- SQL Anywhere
 - installing 6
 - installing first 6
 - required for tutorials and samples 5
 - Runtime Edition 7
 - system requirements 2
- Sybase Software Asset Management System 3
- SyBooks CD 1
- SySAM
 - product licensing 3
 - troubleshooting 18
 - system requirements 2

T

- temp directory 4
- TEMP environment variable 4
- tutorials and examples, requirements 5

U

- uninstalling InfoMaker 19